Dr. Neal Weaver  
President  
Georgia Southwestern State University  
800 GA Southwestern State University Drive  
Americus, GA 31709-4376  

Dear Dr. Weaver:

The Southern Association of Colleges and Schools Commission on Colleges (SACSCOC) Committee on Fifth-Year Interim Reports reviewed the institution’s compliance with select standards of the Principles of Accreditation (Principles) outlined in the SACSCOC Fifth-Year Interim Report. Based only on those reviewed standards, the institution is requested to submit a Referral Report due April 1, 2021, addressing the following referenced standard of the Principles:

**Standard 12.4 (Student complaints)**  
This standard expects an institution to (a) publish appropriate and clear procedures for addressing written student complaints, (b) demonstrate that it follows the procedures when resolving them, and (c) maintain a record of student complaints that can be accessed upon request by SACSCOC.

The Committee could not locate the description and documentation of the elements included in the records of student complaints.

**Evaluation of the QEP Impact Report**  
The institution has adequately described the initial goals and intended outcomes of its QEP, discussed the limited changes made in the QEP, discussed the impact on student learning and/or student success, and described what the institution has learned as a result of the QEP experience.

Guidelines for the Referral Report may be found in the enclosed SACSCOC policy Reports Submitted for SACSCOC Review. Since it is essential that institutions follow these guidelines, please make certain that those responsible for preparing the report receive this document. When submitting your report, please send six (6) copies to your SACSCOC vice president.

Referral Reports requested by the Committee on Fifth-Year Interim Reports will be forwarded to the Committees on Compliance and Reports (C&R), a standing committee of the SACSCOC Board of Trustees, for action at the meeting immediately following the due date of the report. If the institution fails to document compliance with the above listed standards at the time of this
review, the C&R committee will recommend further review which may begin a two-year monitoring period within which the institution must document compliance with all standards.

We appreciate your continued support of SACSCOC activities. If you have questions, please contact your SACSCOC vice president.

Sincerely,

[Signature]

Belle S. Wheelan, Ph.D.
President

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Enclosure

cc: Dr. Stephanie L. Kirschmann, Vice President, SACSCOC