



## Technology Support

Additional information: <http://www.gsw.edu/~oiit/GettingStartedStudents.html>

### Minimum system Requirements for Student's computers:

- **Operating Systems:**  
**Windows 2000, Windows XP, Windows Vista**  
(Microsoft no longer supports Windows 98 or ME)  
Automatic Updates must be turned on and have all Critical Updates installed prior to being allowed on the network.
- **Apple Computers, all Operating Systems.**  
Automatic Updates must be configured and have all updates installed prior to being allowed on the network.
- **Antivirus:**  
You must have one of the following antivirus/security products :
  - a. McAfee Virus Scan
  - b. Computer Associates VET
  - c. Computer Associates eTrust InoculateIT
  - d. Sophos
  - e. Symantec Norton Antivirus
  - f. Trend Micro PC-cillin/Office Scan

The antivirus software must be up to date.

### Residence Halls:

Each resident in Southwestern Oaks, Pines and Magnolia has a dedicated wired network connection. This is your primary network connection. To access this, you will need a wired network card installed in your computer and a cat5 ethernet network cable at least 15 feet in length. For your convenience, all residence halls also have wireless network available. You will need to have a wireless network card installed on your computer. If one is not built in, we recommend the following wireless network card: Linksys Wireless-G USB Network Adapter, model number WUSB54G or WUSB54GS -- This card can be picked up at most Wal-Mart Stores.

**NOTE:** Duncan Hall does not have wired access, only wireless. You will need to have a wireless network card installed on your computer.

## **Registration and Academic Information Network (RAIN)**

Log in to RAIN by clicking the RAIN link on the main GSW website ([www.gsw.edu](http://www.gsw.edu)) or <https://rain.gsw.edu>.

Username: gswID#

PIN: initially your six digit birthday (i.e. 110487 for November 4, 1987)

For assistance logging in to RAIN contact:

Registrar's Office

[gswreg@canes.gsw.edu](mailto:gswreg@canes.gsw.edu)

229-928-1331

## **Student Email**

GSW has set up an email account for every enrolled student. E-mail will serve as an official means of sending information to students by faculty and staff.

To verify your email address:

- Log into Rain <https://rain.gsw.edu>.
- Click on Personal Information and then click on View E-mail Addresses. One of the email addresses should be "<user>@radar.gsw.edu". This is your email address on radar. The part before the @symbol is your username to log into radar.
- Your password is initially set as the last 6 digits of your gswID#.

For assistance with email contact:

Tim Faircloth

[tpf@canes.gsw.edu](mailto:tpf@canes.gsw.edu)

229-931-5076

## **WebCT**

WebCT is used for accessing online course material.

For assistance with WebCT contact:

Alla Yemelyanov

[webct@canes.gsw.edu](mailto:webct@canes.gsw.edu)

229-931-2969