

Georgia Southwestern State University
Human Resource Department
Satisfaction Survey

1. Class standing: Faculty Staff
 Freshman Sophomore Junior Senior Graduate
2. Gender: Female Male
3. How many contacts have you had with the Human Resource Department this academic year?
 0 1-5 more than 5 times
4. Did your contact with the Human Resource Department help you to resolve your issue/concerns in a timely manner?
 N/A Not at all Somewhat Very Helpful

Quality of Service

- Excellent Good Fair Poor N/A
5. Helpfulness of the Human Resource Staff
6. Level to which your concerns were addressed
7. Convenience of service
8. Availability of service
9. Your perception of the quality of the service provided by Human Resource Staff
10. Quality of the Human Resources Website
11. Helpfulness of Human Resource Website
12. Please rate your overall experience w/Hum. Res.

Additional Comments

13. Are you a recently hired employee? Yes No
14. How was your Human Resource orientation process handled?
 N/A Not at All Somewhat Helpful Very Helpful

Additional Comments/Recommendations for New Hires

Training and Development

What workshops, skill building programs would you recommend that we plan for the upcoming year (ex. Supervisory, technological, self developing)? Please List Programs below

Thank you for taking the time to fill out this survey. We will use the information you have given us as we plan for the future. Please submit or print and return to the Human Resource Department.