Connecting to Canes Wi-Fi
iOS (Apple) Mobile Devices

**STEP 1:** Select “Canes” from your list of available wireless networks.

**STEP 2:** Enter in your CanesNet credentials.
Username: CanesNet Username
Password: CanesNet Password
Select “Join” in the upper-right corner.

**STEP 3:** In the Certificate screen, select “Trust” in the upper-right corner.

END: You are now connected to the new Canes wireless network!

***If your device has been connected and you’ve changed your password, you will have to forget the network and re-enter your new CanesNet credentials to re-connect.

To forget the network:

1) Go to Settings > Wi-Fi
2) Tap the ✉️ next to “Canes”
3) Tap Forget This Network, then tap Forget to confirm.
### Connecting to Canes Wi-Fi

#### Android Devices

<table>
<thead>
<tr>
<th>Step</th>
<th>Description</th>
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<tbody>
<tr>
<td><strong>STEP 1:</strong></td>
<td>Select “Canes” from your list of available wireless networks.</td>
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<tr>
<td><strong>STEP 2:</strong></td>
<td>Phase 1 should be set to ‘PEAP’ and Phase 2 is set to ‘MSCHAPV2’.</td>
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<tr>
<td><strong>STEP 3:</strong></td>
<td>Under CA Certificate select “Do not validate”.</td>
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<td><strong>STEP 4:</strong></td>
<td>Under Identity, enter in your CanesNet credentials. Leave “Anonymous Identity” blank.</td>
</tr>
<tr>
<td><strong>STEP 5:</strong></td>
<td>Click Connect.</td>
</tr>
</tbody>
</table>

**END:** You are now connected to the new Canes wireless network!

***If your device has been connected and you’ve changed your password, you will have to forget the network and re-enter your new CanesNet credentials to re-connect.***

To forget the Network:

1) Go to Settings > Wi-Fi
2) Tap and hold on the network you want to forget
3) Tap Forget network or Forget in the pop-up
Connecting to Canes Wi-Fi

Windows Devices

*GSW does not support connecting Windows 7 or Windows 8 laptops to our networks.

**STEP 1:** Select ‘Canes’ from your list of available wireless networks.

**STEP 2:** Enter your CanesNet credentials and click ‘OK’.
User name: CanesNet Username
Password: CanesNet Password

**STEP 3:** You will see a message that you are connecting to a new network “Canes” for the first time. Click ‘Connect’.

**END:** You are now connected to the new Canes wireless network.

***If your device has been connected and you’ve changed your password, you will have to forget the network and re-enter your new CanesNet credentials to reconnect.

To forget the Network:

1) Click or tap the Wi-Fi button from the bottom-right corner of the taskbar
2) Right-Click on the “Canes” Network and click “Forget”
Connecting to Canes Wi-Fi
Apple Computers/MacBooks

STEP 1: Select “Canes” from your list of available wireless networks.

STEP 2: Enter in your CanesNet credentials.
Username: CanesNet Username
Password: CanesNet Password

END: Enter your computer’s password to accept Certificate Settings. You are now connected to the new Canes wireless network!

***If your device has been connected and you’ve changed your password, you will have to you will have to forget the network and re-enter your new CanesNet credentials to re-connect.

To forget the Network:

1) Go to System Preferences, then click Network. Select Wi-Fi in the list on the left
2) Click the Advanced button, and Select “Canes”.
3) Click the remove button (−) beneath the list. You should no longer see Canes listed
Connecting to GSW-Device Wi-Fi
Gaming Devices, Smart TVs, FireStick, Etc.

1) Find your Wi-Fi/Wireless MAC address in the settings of the device you want to connect.

2) Use another device (cell phone/laptop/tablet), and connect it to Canes in your Wi-Fi options.

3) After you’re connected to Canes on your cell phone/laptop/tablet, open a browser, and go to: gsw-portal.gsw.edu/guest
Log in using your CanesNet credentials.

4) Click Create Device and enter a Device Name (i.e. Neal’s Xbox, Kristi’s Smart TV, etc.).
   - Type in the Wi-Fi/Wireless MAC address you found from Step 1.
   - Click the Create Device button to confirm your device’s registration.

5) Go to your device’s Network Settings and connect to GSW-Device Wi-Fi.

If you’re having trouble connecting in the Residence Halls, please email techsupp@gsw.edu with your name, phone number, room number, and a brief description of the problem.

*As of August 1, 2020, GSW no longer provides Wired Ethernet connections in the Residence Halls*