GSW ResNet Login Instructions

I. Connecting to the network (Desktops, Laptops, Tablets, etc.):
   1. If you have not already set your CanesNet password, go to a Computer Lab and click the “Reset password…” link on the login screen (after hitting Ctrl+Alt+Del).
   2. Enter your CanesNet username and answer the three security questions. Your CanesNet Username is your email address without “@radar.gsw.edu”.
   3. Change your password when prompted. Please read the on-screen instructions carefully!

   **DO NOT share your password with anyone!**

   4. You do not need to log in to the computer; once this process is complete, your password has been set.
   5. If connecting using:
      a. A wired connection, plug in one end of an ethernet network cable into the blue network jack in the wall plug the other end of the cable into the ethernet network Interface on your device.
      b. If you are connecting using a wireless connection, select the SSID “GSW_ResNet”.
   6. Open a web browser (eg. Internet Explorer, Firefox, Chrome, etc.). Please note: There are known issues with connecting Mac computers and laptops running some versions of the Safari browser. If you have a Mac and cannot connect using Safari, try using another browser such as Chrome, Firefox, or Internet Explorer.
   7. Login by entering your CanesNet username and password (the password you just changed in the lab) in the Registered User dialogue box and click the Log In button or press enter on your keyboard. Your web browser will then be redirected to the Georgia Southwestern State University web page, indicating that you have successfully connected to the internet.

II. Video Gaming Systems, TVs etc.:
   Video game systems, smart TVs, Blu-Ray players, Roku, Slingbox, and other internet capable entertainment devices should may be registered in ClearPass (see: Registering and Managing Devices by MAC Address). If you have problems connecting, please email techsupp@gsw.edu with your device manufacturer and model, MAC address, and your contact information. The IIT Department will contact you and assist you with the connection process.
*Please Note: DO NOT connect personal hubs, switches, routers, and/or wireless access points to the wired network connection in the residence halls. This is against the campus Computer and Network Usage Policy and may cause connectivity problems for you and your neighbors.

To register your networked device and avoid the need to login, please see our ClearPass device registration instructions for entitled Registering and Managing Devices by MAC Address.

Some devices will not work over the wireless network and require a wired ethernet connection. These devices include:

- Game Systems
- Apple TV

The following devices will not work on the residence halls’ network and are not supported:

- Wireless Printers
- Wireless digital media players (like ChromeCast, Amazon Fire Stick, etc.)