ProctorU is dedicated to securing test-taker data collected during all aspects of our business and to managing test-taker information in compliance with the Family Educational Rights and Privacy Act (FERPA).

**Data Security**

1. **Personal Information**
   - Test-taker directory information such as name, address, and profile picture is collected over a secure connection and stored for internal use only.

2. **Financial Information**
   - Credit card transactions are handled using encryption and online payment industry standards. ProctorU does not see or store credit card information.

3. **Exam Records**
   - When examinees set up an account and undertake an examination, ProctorU has created an academic record that is handled with the strictest adherence to FERPA guidelines. All proctors must complete FERPA training.

**Methods**

- ProctorU.com is channeled through an HTTPS connection
- SSL encryption is used for all financial transactions
- ProctorU partners with the payment gateway service provider, authorize.net
- The screen-sharing technology used by proctors transmits with full, end-to-end, 256-bit SSL encryption, the same encryption method endorsed by MasterCard, Visa and American Express
- ProctorU does not share any test-taker information with outside partners for marketing purposes

**Server Compliance**

Our servers meet requirements for regulations such as:

- Payment Card Industry Data Security Standards (PCI/DSS)
- Health Insurance Portability and Accountability Act (HIPAA)
- Sarbanes-Oxley (SOX) Act
- Gramm-Leach-Bliley Act (GLBA)
- Federal Information Security Management Act (FISMA)
- Statement for Standards for Attestation Engagements (SSAE) No 16 Type II
- Service Organization Control (SOC) 1

Built upon a hardened, purpose-built operating system for security services, ProctorU’s server firewalls provide the highest level of security and have earned many industry recognitions including ICSA Firewall and IPsec certification and Common Criteria EAL4 evaluation status.

For more information about ProctorU’s security protocols, please contact us at help@proctoru.com, visit proctoru.com or call 855-772-8678.