Connecting to Canes Wi-Fi
iOS (Apple) Mobile Devices

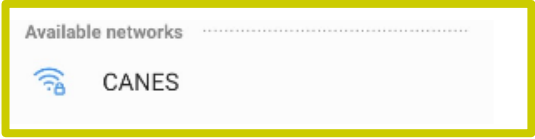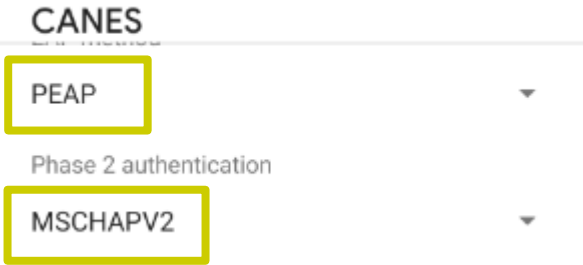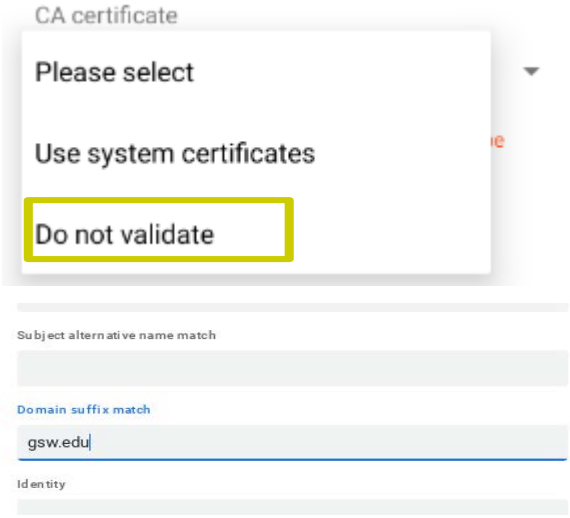|		
STEP 1: Select "Canes" from your list of available wireless networks.		**STEP 2**: Enter in your CanesNet credentials. Username: CanesNet Username Password: CanesNet Password Select "Join" in the upper-right corner.
STEP 3: In the Certificate screen, select "Trust" in the upper-right corner.		**END**: You are now connected to the new Canes wireless network!

***If your device has been connected and you've changed your password, you will have to forget the network and re-enter your updated CanesNet credentials to re-connect.

To forget the network:

1) Go to Settings > Wi-Fi
2) Tap the ⓘ next to "Canes"
3) Tap Forget This Network, then tap Forget to confirm.

Connecting to Canes Wi-Fi
Android & Chromebook Devices

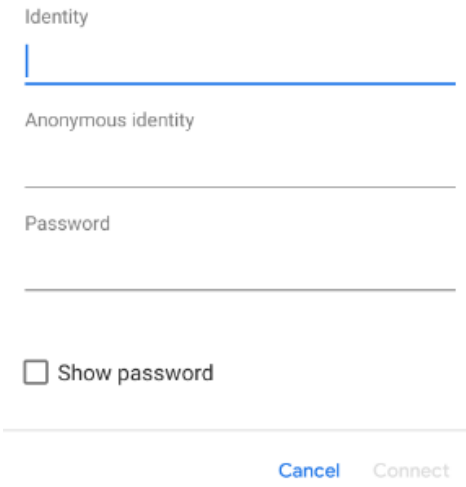|	
STEP 1: Select "Canes" from your list of available wireless networks.	**STEP 2**: Phase 1 should be set to 'PEAP' and Phase 2 is set to 'MSCHAPV2'.
STEP 3: Under Server CA Certificate select "Do not validate" or "Do Not Check". Under Domain suffix match, enter "gsw.edu". *Some Chromebooks require you to choose Default	**STEP 4**: Under Identity, enter in your CanesNet credentials. Leave "Anonymous Identity" blank Identity: CanesNet Username Password: CanesNet Password
STEP 5: Click Connect. *If your Chromebook doesn't connect, try restarting it before requesting help. Sometimes this really works!*	**END**: You are now connected to the new Canes wireless network!

***If your device has been connected and you've changed your password, you will have to forget the network and re-enter your updated CanesNet credentials to re-connect.**
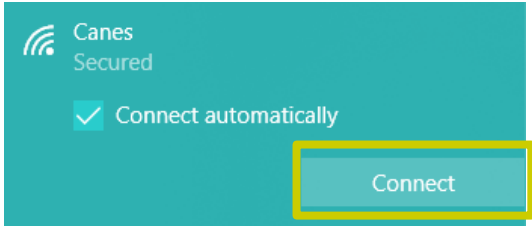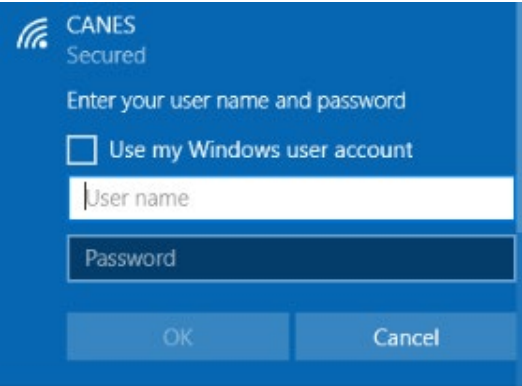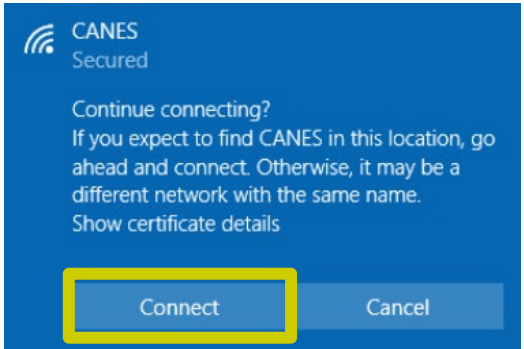
To forget the Network:

1) Go to Settings > Wi-Fi
2) Tap and hold on the network you want to forget; For Chromebooks, right-click on the "Canes" Network
3) Tap Forget network or Forget in the pop-up

Connecting to Canes Wi-Fi
Windows Devices

*GSW does not support connecting Windows 7 or Windows 8 laptops to our networks.

STEP 1: Select 'Canes' from your list of available wireless networks.	**STEP 2**: Enter your CanesNet credentials and click 'OK'. User name: CanesNet Username Password: CanesNet Password
STEP 3: You will see a message that you are connecting to a new network "Canes" for the first time. Click 'Connect'.	**END**: You are now connected to the new Canes wireless network.

***If your device has been connected and you've changed your password, you will have to you will have to forget the network and re-enter your updated CanesNet credentials to re-connect.
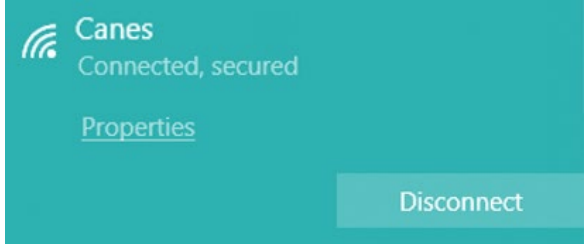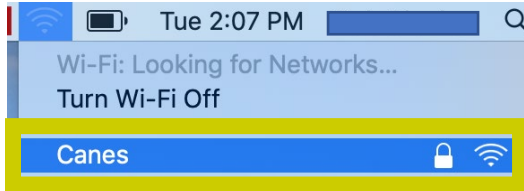
To forget the Network:

1) Click or tap the Wi-Fi button from the bottom-right corner of the taskbar
2) Right-Click on the "Canes" Network and click "Forget"

Connecting to Canes Wi-Fi
Apple Computers/MacBooks

STEP 1: Select "Canes" from your list of available wireless networks.

STEP 2: Enter in your CanesNet credentials.
Username: CanesNet Username
Password: CanesNet Password

STEP 3: In the Verify Certificate screen, select "Continue" in the lower-right corner.

END: Enter your computer's password to accept Certificate Settings. You are now connected to the new Canes wireless network!

***If your device has been connected and you've changed your password, you will have to forget the network and re-enter your updated CanesNet credentials to re-connect.
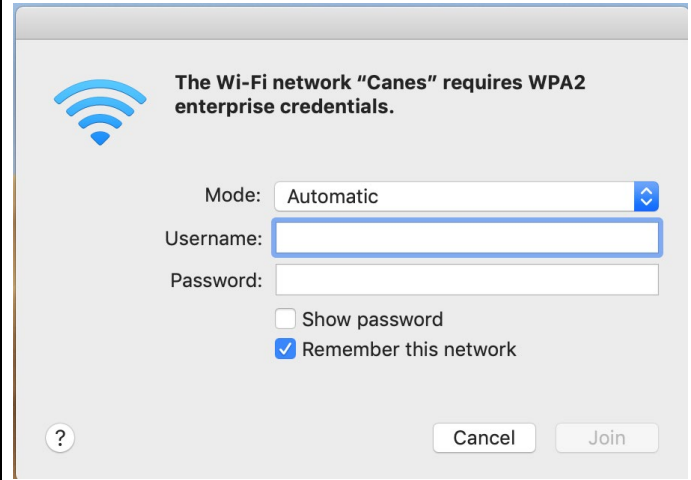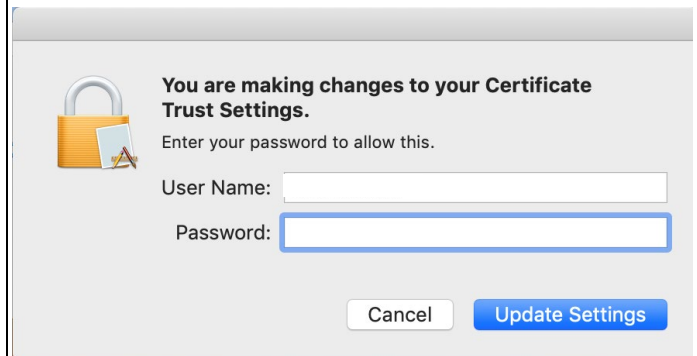
To forget the Network:

1) Go to System Preferences, then click Network. Select Wi-Fi in the list on the left
2) Click the Advanced button, and Select "Canes".
3) Click the remove button (–) beneath the list. You should no longer see Canes listed

Connecting to GSW-Device Wi-Fi
Gaming Devices, Smart TVs, FireStick, Etc.

1) Find your Wi-Fi/Wireless MAC address in the settings of the device you want to connect.

2) Use another device (cell phone/laptop/tablet), and connect it to *Canes* in your Wi-Fi options.

3) After you're connected to *Canes* on your cell phone/laptop/tablet, open a browser, and go to:

gsw-portal.gsw.edu/guest

Log in using your CanesNet credentials.

4) Click Create Device and enter a Device Name (i.e. Neal's Xbox, Kristi's Smart TV, etc.).

> Type in the Wi-Fi/Wireless MAC address you found from Step 1.

> Click the Create Device button to confirm your device's registration.

5) Go to your device's Network Settings and connect to *GSW-Device* Wi-Fi.

*If you're having trouble connecting in the Residence Halls, please email techsupp@gsw.edu with your name, phone number, room number, and a brief description of the problem.

*As of August 1, 2020, GSW no longer provides Wired Ethernet connections in the Residence Halls