

Student Orientation

On this page, you will find support information, tutorials, and other helpful tools to begin your journey with GeorgiaVIEW

- [Check if your computer meets the System and Software Requirements](#)
- [Technology Instructions for Students](#)
- [Visit the Getting Started page to get familiar with GeorgiaVIEW](#)
- [Visit the Getting Started with Campus Technology for Students page.](#)

Keep Learning USG: Guides for Students to Switch to Online Learning

- [Keep Learning USG](#)
- [USG Learning Everywhere](#)
- Review the **Student Guide for Learning Online CO course**. You should log in to GeorgiaVIEW to access it
- [Quick Student Guide to Accessing Your Courses \(eCampus\)](#)
- Contact techsupp@gsw.edu to get GeorgiaVIEW help
- [Georgia Broadband Deployment Initiative](#)
- Exam Proctoring Tools:
 - [Respondus LockDown Browser](#) and [Respondus Monitor Quick Start Guide](#)
 - [Student LockDown Browser Installation Guide](#)
 - [LockDown Browser: The Student Experience](#)
 - [Student Resources](#)
 - [Respondus Help Center](#)
 - If you experience an issue with the Respondus LockDown browser, please contact the **Respondus Tech Support** to submit a ticket.
 - System Requirements:
 - LockDown Browser and Respondus Monitor are available for Windows, Mac, and iPad devices.
 - iPad Users – Note that the Respondus Monitor settings have an iPad option that must be enabled on a per exam basis. Instructors sometimes don't permit students to use Respondus Monitor with an iPad unless it is placed on a stand and used with an external keyboard (the video recording has too much motion otherwise).
 - Chromebook Users – Respondus LockDown Browser and Monitor are not currently available for Chromebooks.
 - Mobile Phones – LockDown Browser and Monitor are not available for use on mobile phones, such as the iPhone or Android phones.
 - [Techsupport and Knowledge Base](#)
 - [24/7 Respondus Monitor Live Chat for Students](#)

Tips for Success with GeorgiaVIEW

For best success with GeorgiaVIEW, remember the Tips listed below:

USERNAME AND PASSWORD

- Your GaVIEW username is your CanesNet username: **the entire GSW Radar email address**, for example, jdoe3@radar.gsw.edu
- Your GaVIEW password is your CanesNet password
- If you are a new student, you have to set up your CanesNet password using the [Reset Password](#) link located on the [CanesNet Single Sign-On](#) page or the [Forgot your password?](#) link on the [GaVIEW login page](#)
- If you forgot or need to reset your GeorgiaVIEW password, use the above links and follow the on-screen instruction
- Please note that if you would like to reset your GeorgiaVIEW password on the CanesNet Password Reset page, you still have to enter just the first part of your Radar email address in the “User name” field, for example: jdoe3

COURSE AVAILABILITY

- Most courses will not be available until the first day of classes.
 - If you are having problems with seeing or accessing your courses when the classes start, contact GeorgiaVIEW Help at techsupp@gsw.edu
- Your courses should be available the same day or the next day after you register for the courses.

TECHNICAL

- **Browsers:**
 - Preferred web browsers for GeorgiaVIEW are the latest versions of **Firefox** and **Google Chrome**. Edge is supported. Internet Explorer 11 is not recommended and not supported.
- **Clear your web browser [cache and cookies](#) regularly**, especially before starting quizzes
- For best results, especially when submitting assignments and quizzes, use a fast, reliable, hard-wired Internet connection.

COURSE WORK

- Compose assignments using software such as Microsoft Word, then copy and paste the text or attach the document to the assignment. If you attempt to write a lengthy paper within the Dropbox tool you may time out and lose your work. Lost compositions are NOT recoverable.
- To minimize issues while taking a quiz, be sure that you do the following:
 - Clear your browser's [cache and cookies](#) before starting a quiz
 - Close any applications that are not necessary for taking your quiz
 - Open only one browser window or session when taking a quiz

- Complete the quiz in a timely manner to avoid timing out. Submit your work well before deadlines
- **Save each quiz response as you answer it**
- **Do not try to save all responses individually at the end of the quiz.** Saving too many responses at once may cause your quiz to freeze and fail to save the responses.

HELP

- Contact GSW GaVIEW Help or the D2L Help Center (DHC) for technical assistance with GeorgiaVIEW:
 - [GSW GaVIEW Help](#)
 - [D2L Help Center](#)

Useful Information

Turnitin Feedback Studio and Peer Review

- [Information for Students](#) (submitting papers, seeing similarity reports, etc.)
- [Turnitin Student Training Video](#)
- [How to conduct a peer review](#)
- [Turnitin Technical Support](#) (submit a ticket)

Turning Technologies

- [Technical Support](#) (submit a ticket)

GSW Writing Center