Alertus Recipient App



The Alertus Mobile Recipient App allows users to receive push notifications to their Android or iOS tablets or smartphones. The Recipient App Panic Button feature also puts a mobile panic button in your pocket for immediate access to emergency personnel during an incident. These geo-tagged incident reports are sent over the Alertus Server right to emergency personnel so you're never far from help.







Geo-tagged Incident Reporting

Report incidents with your current location so emergency personnel know exactly where to go. Select from multiple incident types with quick-action buttons or send a customized message in the message box. For higher accuracy, use the mapping feature to set an incident pin to tip a dispatcher to the location of the incident.



Simple User Interface

The Recipient App's clean and intuitive user interface makes it easy to report an incident or view past alert history.



User Profile

Create unique user profiles with your name, phone number, profile picture and notes to provide to campus safety/emergency management and aid responders.



Customized Alert Tones

Send unique alert tones to play upon receipt of a notification. Use alert tones to distinguish different alert types and severity.



User Confirmations

See who has viewed and acknowledged critical alerts. "Confirm" button records acknowledgement for system administrators to view in User Recipient Reports.



Push Notifications

Never be out of reach of emergency notifications, receive alerts on the go to your Android or iOS tablets and smartphones.





Public Safety Number

Get one-tap access to authorities in an emergency. Access your organization's public safety number directly from the Alertus Mobile App home screen.



Easy Setup

Easily download and install the Alertus Recipient App from both the Google Play and iOS app stores.



Foreign Language Support

Initial support for French, Spanish and Portuguese. Contact Alertus Support to request additional languages



Report Incident Improvements

Quickly report an incident from the app homepage by pressing the appropriate incident icon

Updated map interface using Google Maps, including Hybrid and Satellite view options

Network changes to how the Alertus Server receives incident reports. See more information below



Onboarding

New flow to familiarize users with app features



Group Filtering

Quickly find groups on the subscriptions screen

Specifications

Compatible Apple or Android device

- Apple: iOS 8.0 or later and 8MB free space
- Android: Android 4.1.0 and up and 40MB free space